Welcome!

Samson Waters
Vacation Rentals

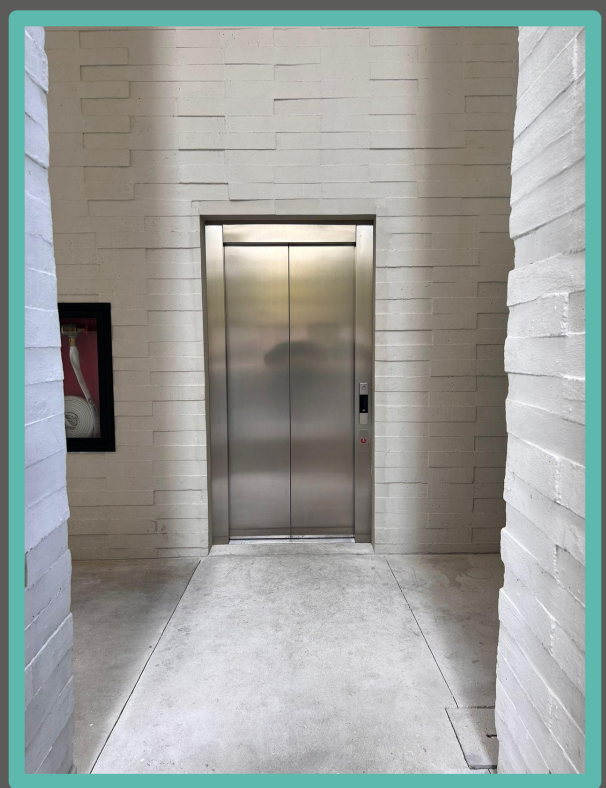
Thank you for booking AWA Playacar Residences, brought to you by Samson Waters.

Building: AWA Playacar Residences
Unit: E207
Location: AWA Residences Paseo Xaman-Ha
Emergencies (9:00-22:00): +52 984 139 4451

Welcome to AWA! Follow these steps for a smooth registration.

If you have a car, the complex has a spot available marked as E-207.
There is a guard to give you access.

When you arrive at the building, you must register at the front desk, let them know that you are going to unit E207 and your departure date. You will be asked to wear a bracelet. They will tell you where the elevator for tower F is.



Once you get to the elevator you are going to the 3rd floor.
When stepping out of the elevator go to the left and follow the hall until you find unit E207.

The unit has a sensor pad. Press your palm above the doorknob and the numbers will appear for you to enter the code.
The door will lock itself after 30 seconds.

ADDITIONAL INFORMATION

PARKING

If you have a vehicle, there is one parking space you can use marked as E207.

SAFE

The code is 1234# and turn the knob.

GARBAGE

Additional trash bags can be found at the bottom of the bins.

PADDLE COURT

The new paddle court is now open and available for you to use.

Please follow these rules.

AMENITIES

Please notice we only provide toilet paper, paper towels and dish soap at arrival, after that you must buy as you need.
We provide 1 bath towel and 1 beach towel per person on the reservation and 1 kitchen cloth.

HOUSE RULES

- The check-in time begins at 3:00p.m. and the check-out should not be later than 11:00a.m.
- Parties, gatherings and functions of any kind are strictly prohibited on the property. All noise should be limited at 10:00p.m.
- Visitors are not allowed as per complex rules.
- No smoking/Drug use in any area of the property.
- Keys/Access codes are to remain in the possession or knowledge of the primary guest at all times during the stay. The keys/codes should never be replicated or shared and will remain under primary guests' responsibility.
- No pets allowed (You will forfeit your damage deposit if a pet or evidence of its presence is found in the unit).
- Breakage or damage of property must be reported immediately.
- Streaming services are not included, guests must enter their own accounts and sign them off at departure. Guests are not allowed to purchase, download, or rent any subscription or entertainment from any of the property's devices.
- Any area secured as private storage/use is strictly off limits for renting guests. Any attempts to open obviously secured areas will result in fines/eviction from property.
- If the complex where you are staying has an onsite administrator/security desk all guidelines and requests must be adhered to, failure will result in fines/eviction from the property.

**** IMPORTANT: Any breach of the house rules can come with a fine, eviction notice with no refund and report of your profile for the platforms that allow.****

Please note that all of the property inventory has been accounted for and digitally recorded.

Our company is not responsible for belongings left in our properties. Our administration will keep any items found for 72hrs, after this period, the items found and not claimed will be discarded. Claimed items must be collected according to instructions delivered by our administration.

For non-emergency issues message us via the platform and we will get back to you at the soonest.

Please let us know if there's anything we can do to make your stay with us a wonderful, memorable stay. Tours, family excursions, private chefs are all available to be booked through us.

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Akumal ●Mérida ●Playa del Carmen ●Puerto Vallarta ●Tulum ●Cabo ●Nayarit ●Puerto Aventuras ●West Canada

Enjoy your stay!